Benefits

- Reliable and consistent system performance
- Meets your regulatory requirements
- Our broad range of experience enables us to easily adapt to any challenge for ease of qualification

Ensuring optimum filtration is critical throughout your clarification steps. Our Provantage® services will help ensure your Millistak+® Pod Filter Holder continues to deliver consistent, reliable, and efficient TFF performance run after run. The mission of our Provantage® team is to provide you with the highest levels of support to help you achieve the operational results you need.

Comprehensive range of value-added services

All of our Provantage® services include a team of experienced engineers who are personally committed to ensuring your processing success and will partner with you to overcome any challenge.
### Site Acceptance Test, Installation and Operational Qualification, Protocols & On-Site Execution

This service includes one on-site visit by a qualified field service engineer to perform Site Acceptance Testing, Installation and Operational Qualification Protocols. The protocols have been designed according to cGMP guidelines. This provides you with results that satisfy your regulatory requirements. Customers may also elect to execute the qualification independently utilizing our published protocol.

### Preventive Maintenance Support

Using preventive maintenance protocols designed according to cGMP guidelines, your qualified field service engineer will replace worn components and verify your Millistak+® Pod Holder to ensure trouble-free operation.

### Corrective Maintenance Support

For quick resolution of any performance issues that may arise, our qualified field service engineers are available to ensure that your Millistak+® Pod Holder is up and running at optimum performance with minimum delay.

### Spare Components

It is recommended that a customer stock a list of spare parts on site. Contact your local field service representative for a list of recommended spare parts.

### Custom Service Agreements

We offer a range of qualification and preventative maintenance services to meet your unique manufacturing requirements, resulting in peace of mind and maximum operational flexibility.

### Ordering Information

<table>
<thead>
<tr>
<th>Description</th>
<th>Catalogue No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Millistak+® Pod Holder IQ/OQ Protocol (Documentation only)</td>
<td>DOCIQOQP0D</td>
</tr>
<tr>
<td>Millistak+® Pilot Pod Holder IQ/OQ Protocol &amp; Execution (Includes Labor and travel expenses)</td>
<td>SSVIQOPIP</td>
</tr>
<tr>
<td>Millistak+® Process Pod Holder IQ/OQ Protocol &amp; Execution (Includes Labor and travel expenses)</td>
<td>SSVIQOPRP</td>
</tr>
<tr>
<td>Millistak+® Pilot Pod Holder On-site Preventive Maintenance (Includes Labor, Travel, and Protocol)</td>
<td>SSVOPMPIP</td>
</tr>
<tr>
<td>Millistak+® Process Pod Holder On-site Preventive Maintenance (Includes Labor, Travel, Protocol and Spare Parts)</td>
<td>SSVOPMPRP</td>
</tr>
<tr>
<td>Millistak+® Process Pod Holder Annual Preventive Maintenance Spare Parts Kit</td>
<td>MP0DHFLUID</td>
</tr>
</tbody>
</table>

**References**

2. Annex 15 to the EU Guide to Good Manufacturing Practice Qualification and Validation - July 2001

**To place an order or receive technical assistance**

In the U.S. and Canada, call toll-free 1-800-645-5476

For other countries across Europe and the world, please visit: [www.emdmillipore.com/offices](http://www.emdmillipore.com/offices)

For Technical Service, please visit: [www.emdmillipore.com/techservice](http://www.emdmillipore.com/techservice)